**Work experience**

Twntex Global Resources, NG

Business Analyst 2019-02 present

* Analyzed and defined solutions to maximize organizational value, collaborating effectively across all levels of the organization.
* Demonstrated strong leadership throughout all phases of the system development life cycle (SDLC), ensuring smooth project execution.
* Conducted comprehensive gathering, refinement, and documentation of business requirements to align with organizational objectives.
* Partnered with stakeholders to identify business needs and recommend innovative solutions for operational improvements.
* Streamlined processes by interpreting and transforming complex data into actionable insights for decision-making.
* Ensured high-quality deliverables by monitoring requirement changes and overseeing alignment with business goals.
* Leveraged expertise in creating user stories, acceptance criteria, and wireframes/prototypes to enhance projects aligned with Agile Scrum methodologies.
* Utilized Microsoft Office Suite (Word, PowerPoint), MS Visio, Jira/Confluence, and Figma/Lucid Chart for documentation and process improvement in administrative tasks.
* Conducted analysis on gaps between current teaching practices and desired outcomes to implement continuous improvements through testing strategies like action workflows and impact analysis.

Twntex Global Resources, NG

Financial Manager 2016-05 2019-02

* Ensured adherence to internal controls, effectively maintaining compliance across all financial operations.
* Prepared comprehensive budgets and financial statements, providing strategic insights for management decision-making and organizational growth.
* Filed accurate and timely tax reports with relevant Nigerian tax authorities, ensuring compliance with local tax regulations and deadlines.
* Monitored financial systems to identify inconsistencies, implemented corrective measures, and enhanced overall operational efficiency.
* Facilitated audits by providing detailed documentation and resolving any discrepancies in a timely manner.
* Collaborated with cross-functional teams to align financial plans with organizational objectives and improve resource allocation.

Wetland Micro Finance Bank Warri, Delta state, NG

Credit and Recovery Officer 2012-11 2016-05

* Conducted comprehensive assessments of customers' financial profiles to determine loan eligibility, ensuring accurate evaluations for approving deserving customers.
* Facilitated the arrangement and disbursement of loans while maintaining compliance with institutional guidelines and client requirements.
* Effectively recovered overdue and bad loans through strategic communication, negotiation, and tailored repayment plans.
* Implemented proactive risk management strategies to reduce portfolio at risk (PAR) to the barest minimum, safeguarding the bank's investments.
* Monitored loan performance regularly and delivered actionable insights to improve recovery rates and minimize defaults.
* Built strong relationships with clients by providing clear guidance on loan policies, repayment terms, and financial responsibilities.

Joyce Spring Group of Schools, Asaba Delta State, NG

Classroom teacher 2002-09 2012-06

* Successfully organized pupils for both internal and external events, ensuring proper preparation and coordination to highlight their skills and achievements.
* Provided counseling services to pupils, fostering personal development and academic growth while addressing individual challenges.
* Designed, administered, and assessed student evaluations to measure academic performance and provide constructive feedback.

**Education**

Nnamdi Azikiwe University Awka, Anambra state

BSc 2009-09

Nnamdi Azikiwe University Awka, Anambra state, Nigeria. Mar 2003 - Sept 2009

* BSc Accountancy Second Class Honours

Federal Government Girls' College, Ibusa, Delta State

Secondary School Certificate 2002-08

Federal Government Girls' College, Ibusa, Delta State, Nigeria. Sept 1997 - Aug 2002

* West Africa Secondary School Certificate.
* National Examination Council, Nigeria.

**Achievements**

* BSc Accountancy Second Class Honours

**Certifications**

* Business Analytics Certification from Heels and Tech.
* SOC Path 1 Certification for Security Analyst.
* Google cybersecurity certification for beginners.

**Skills**

* Detect and analyse traffic anomalies
* Monitor endpoints for threats
* Utilise SIEM tools to handle incidents
* Investigate forensic artefacts

**Hobbies & interests**

* Traveling, meeting people, and reading

**Summary**

Results-driven finance and business analysis professional with over a decade of experience in financial management, credit recovery, and business process optimization. Holding a Bachelor of Science in Accountancy from Nnamdi Azikiwe University, I have successfully navigated roles from Credit and Recovery Officer to Financial Manager and Business Analyst, leveraging expertise in risk management, tax compliance, auditing, and Agile project execution. Skilled in utilizing tools such as MS Visio, Jira/Confluence, and Figma, I have led initiatives that streamlined operations and enhanced decision-making through data-driven insights. Recently expanding my skill set into cybersecurity, I have completed training on platforms like Coursera and TryHackMe, positioning myself for a transition into a SOC Analyst role. Passionate about leveraging my financial and analytical acumen to drive operational excellence, optimize security frameworks, and contribute to organizational resilience.